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UNITED STATES DISTRICT COURT

DISTRICT OF NEVADA

GEORGINA FORD, individually and as
Special Administrator of the ESTATE OF
MURRAY D. FORD,

Plaintiffs,

vs.

NATIONSTAR MORTGAGE, LLC,

Defendant.

Case No.: 2:16-cv-00344-RFB-PAL

**DEFENDANT NATIONSTAR
MORTGAGE, LLC'S STATEMENT OF
THE CASE**

Defendant Nationstar Mortgage, LLC ("Nationstar") by and through its counsel,
KRAVITZ SCHNITZER & JOHNSON, CHTD. and Tillotson Law, P.C., hereby files its Statement of
the Case, as follows:

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DEFENDANT'S STATEMENT OF THE CASE

Nationstar acknowledges that servicing errors occurred in connection with the Plaintiffs' mortgage loan. However, Nationstar contends that those errors were unintentional and the result of bona fide error on its part. Those errors occurred despite Nationstar having in place policies and procedures designed to ensure such mistakes do not happen. Nationstar further contends that its collection activities with respect to Plaintiffs were taken in a good faith belief that the Plaintiffs' mortgage loan was delinquent. Nationstar also contends that it fixed all errors associated with Plaintiffs' mortgage loan.

DATED this 10th day of May, 2018.

KRAVITZ, SCHNITZER
& JOHNSON, CHTD.

/s/ Kimberley A. Hyson, Esq.
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CERTIFICATE OF SERVICE

I hereby certify that on the 10th day of May, 2018, and pursuant to F.R.C.P. 5(b) a true and correct copy of the foregoing **DEFENDANT NATIONSTAR MORTGAGE, LLC'S STATEMENT OF THE CASE** was filed via the Court's CM/ECF System and electronically served by the Court on all parties in interest listed as registered users.

/s/ Annette Cooper
an Employee of Kravitz, Schnitzer,&
Johnson, CHTD.

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